Focus on Practice-Management Software

	Carestream Dental (800) 944-6365 carestreamdental.com	Cloud 9 Ortho (800) 394-6050 cloud9ortho.com	Dolphin Imaging and Management Solutions (800) 548-7241 dolphinimaging.com	FoxFales Inc (941) 480-9440 FoxFales.com
Product Name	OrthoTrac	Cloud9ortho	Dolphin Imaging and Management	Office Inventory Ordering© CLOUD
Platform	Windows	Mac, Windows	Mac, Windows	Mac, Windows
Hardware requirements	Refer to Web site	Workstations only. PC or Mac. Virtually any made in the last 5 years.	Visit Web site for complete details	Remote Desktop Connection for Windows, Mac, iPad, and tablets installed by FoxFales, powered by MME Consulting
Cost of the software	Contact company	Varies	$2,000 to $25,000	$468 for first user, $199 for additional user log-ons
Length and cost of service and support agreements	Service falls under support	Monthly hosting/support fee	First year included, annual optional agreement after first year	After first year, $399 per year or $39 per month for first user (multiple computers can assess program at no additional charge). $199 per year or $19 per month for additional user log-ons
Cost to convert data from legacy software	$3,000	$1,500 to $3,000	From free to $2,995, depending on system being converted	$0
Cost to support multiple locations	Depends on office configuration	No extra charge for up to three	Varies based on number of locations/system size	A one-time fee of $225 per location
Software compatibility	Quickbooks, MediVision, MS Word, MS Excel, Carestream Dental's Orthodontic Imaging Software, CS 3D Imaging Module, T. Link, HouseCalls, CareCredit	Contact company	Microsoft SQL Server, Word, PowerPoint, GMail, SMS Appointment Reminders, Digital Persona	QuickBooks™
Training available	In-office, online	In-office, online	In-office, online	In-office, online
Training fees	$1,995 for Web-based and $4,395 for on-site training	$2,995 for up to 10	$150 per hour, $2,995 to $4,795 for training packages, including travel expenses	Online, phone, and e-mail support included in price for first year; in-office is $1,500 per day plus expenses.
Updates	Major updates sent via DVD every 12 to 18 months. Minor updates are sent via download.	No local updating necessary.	Automatic downloads and installs via Dolphin Update Service.	Program and data live on the Cloud; updates are automatic.

Popular Features

	Carestream Dental	Cloud 9 Ortho	Dolphin Imaging and Management Solutions	FoxFales Inc
Ceph tracing	✓		✓	
Electronic charting	✓	✓	✓	
Employee time clock	✓	✓	✓	
Fingerprint recognition	✓		✓	
Imaging	✓	✓	✓	
Inventory				✓
Letter-writing	✓	✓	✓	
Mobile device integration	✓	✓	✓	✓
Payment systems	✓	✓	✓	
Reports	✓	✓	✓	✓
Scheduling	✓	✓	✓	
Special Features	OrthoTrac software cloud (end of year 2012), Office Expert, Contact Expert advanced reporting, PEARL mobile, integrated eServices, and more.	True cloud-based system. No server needed. Works with most browsers on either PCs or Macs.	Aquarium, case presentation, and record sharing via AnywhereDolphin.com, DIRT search tool, Analysis Tools, 3D, and more.	Inventory management includes cost comparison reports. Automatically creates bar codes, e-mails, purchase orders, and budget reports.

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	ICE Health Systems (866) 292-9726 icehealthsystems.com	IMS Specialty Services Inc (800) 798-9809 ims-tech.com	New Horizons Software Inc (800) 543-5999 NHSoftware.com	Oasys Practice (800) 528-2978 oasys.us
Product Name	ICE	IMS "Evo" Practice Management Software	OrthoExec Advanced Series	Oasys CrossFire G7
Platform	Mac, Windows	Windows	Windows	Mac, Windows
Hardware requirements	Any computer connected to the Internet	Pentium 4 or Higher, 512MB Ram, 40GB HD	XpPro, Win7, Vista, Server 2003, Server 2008	Windows Client Server environment or Cloud Based with any device that can access the Internet
Cost of the software	$500 per month	$9,500 to $19,500	Varies	Recent grads N/C; many options for existing practices
Length and cost of service and support agreements	Monthly	$2,500 annually	One year included, varies after	Monthly, quarterly, or annual; varying costs starting at $200 monthly
Cost to convert data from legacy software	Average of $3,000	No charge	$800 to $1,200	Depends on what is converted. Starts at $999.
Cost to support multiple locations	No additional fee	No charge	Included	Depends on size and type. Starts at $0.
Software compatibility	Compatible with any TWAIN system	Dolphin Imaging, VistaDent Imaging, OrthoMation, Dolphin Aquarium, Televox HouseCalls, teleVox T-Link, OrthoBanc, X-Charge, QuickCeph Image, Microsoft Office, ZACC, bLink	Imaging and model programs, MS Word, Twain devices, phone reminder programs	MS Office, Televox, TransFirst, MDE Insurance, Renaissance Insurance, all X-ray companies, Anatomage, ScreenPlay and many more.
Training available	In-office, online	In-office, online	In-office, online	Online
Training fees	Included	$850 per day	Varies	From $750 per day or $3,900 for 4 days
Updates	Automatically applied	One to two updates per year are delivered over the Internet.	Via Internet four times a year; immediate as needed.	Automatic updates could occur as frequently as weekly.

Popular Features		ICE	IMS	New Horizons	Oasys
	Ceph tracing	✓			✓
	Electronic charting	✓	✓	✓	✓
	Employee time clock		✓	✓	✓
	Fingerprint recognition	✓	✓	✓	✓
	Imaging	✓	✓	✓	✓
	Inventory				
	Letter-writing	✓	✓	✓	✓
	Mobile device integration	✓	✓	✓	✓
	Payment systems	✓	✓	✓	✓
	Reports	✓	✓	✓	✓
	Scheduling	✓	✓	✓	✓
Special Features		Patient education, professional collaboration, personal health record for patient, patient tracking, appointment reminders, digital forms, Web site integration.	Personal cloud computing, appointment chaining	OrthoMap-It, customization upon request, OrthoMinder (e-mail/text message system), electronic insurance processing, electronic statements	Web-based patient scheduling (Oasys InFlow), Web-based patient forms (Oasys InFlow), WorkFlow technology Task Assignment system

Focus on Practice-Management Software	Ortho2 (800) 678-4644 ortho2.com	Ortho Classic (866) 752-0065 orthoclassic.com	OrthoChart LLC (800) 231-7945 orthochart.com	Orthoease (800) 217-2912 orthoease.com
Product Name	Edge	OrthoVend	OrthoChart 9	Orthoease Practice Management System
Platform	Mac, Windows	Mac, Windows	Windows	Mac, Windows
Hardware requirements	No servers required. PCs and Macs can be used as workstations	OrthoVend machine, Internet	2GB RAM, 40GB HDD, Windows XP, 7, or Server. 32 or 64 bit	Mac or PC computers. No special hardware is needed. Cloud option is also available.
Cost of the software	Varies by features desired and number of concurrent users needed.	$95 per month	Current price $5,500	$12,500
Length and cost of service and support agreements	12 months support and updates included, then varies based on modules.	N/A	$500 per year update fee. Support billed at $90/hour.	$200 per month,includes up-grades, support, and training.
Cost to convert data from legacy software	From $850, varies by level of conversion desired	$0	Varies: $1,000 to $1,500	$1,500
Cost to support multiple locations	None	Site-specific	No additional cost	No additional cost if using the same database
Software compatibility	Integrations exist for many third-party products	Cross-browser compatible	CliniView, Dimaxis, Dolphin, Dr.View, OrthoCad, QuickCeph, VistaDent, VixWin	Dolphin Imaging, VistaDent, QuickCeph, Transfirst, Ortho-Banc, Demand Force, Televox TLink and Televox House Calls, Ortho Sesame,Tigerview, GreenFlag Collections, WCS Medicaid, Dental Xchange
Training available	In-office, online	In-office	In-office, online	In-office, online
Training fees	$650 per day Web-based; $825 per day in-office	$0	$90 per hour online; $800 per day plus expenses in-office	Free training included with purchase.
Updates	Newest enhancements available via the Internet, with major updates released annually.	Online as software or hardware is upgraded.	Updates either online or by CD. Once per year with small updates during the year.	Automatic quarterly updates over the Internet.

Popular Features

Feature	Edge	OrthoVend	OrthoChart 9	Orthoease
Ceph tracing	✓			✓
Electronic charting	✓		✓	✓
Employee time clock	✓		✓	✓
Fingerprint recognition	✓		✓	
Imaging	✓		✓	✓
Inventory		✓		
Letter-writing	✓		✓	✓
Mobile device integration	✓			✓
Payment systems	✓	✓	✓	✓
Reports	✓	✓	✓	✓
Scheduling	✓		✓	✓

| **Special Features** | Edge Animations, Edge Reminders, Edge Portal, Online Forms, and HR Manager | Machine comes preloaded with your custom inventory and automatically reorders when low. Creates customized inventory reports. No software to install—runs completely on the Internet. | Text message appointment reminders; e-mail capability for appointment reminders, reports, and statements; auto credit card processing | E-mail and text confirmation of patient appointments without the need for third-party integration; iPad charting, exams, and patient check-in; electronic signatures |

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	OrthoPro Software LLC (808) 492-8771 orthopromac.com	Quick Ceph Systems (858) 404-0808 quickceph.com	tops Software (770) 627-2527 topsOrtho.com
Product Name	OrthoPro Software	Quick Ceph Office	topsOrtho™
Platform	Mac	Mac	Mac
Hardware requirements	Mac Intel CoreDuo or above; Mac OS X 10.6.8 or higher; 2GB RAM; 1280x1024 min screen resolution	Server Computer: Mac OS 10.7 "Lion" with 4GB of RAM or more. Client Computers: Mac OS 10.7 "Lion" with 2GB of RAM or more.	Any Intel-based Mac
Cost of the software	Single user $7,000, two-user system $15,000, five-user expansion (requires two-user system) $2,500	Contact company	Varies, depending on the needs of the practice
Length and cost of service and support agreements	Annual support $2,500	Annual service agreement required.	$2,800 per year for a single-location practice
Cost to convert data from legacy software	Determined on a case-by-case basis	Contact company	Starts at $1,200
Cost to support multiple locations	N/A	Contact company	Depends on number of locations
Software compatibility	Televox Housecalls, Practice Genius Patient Rewards Hub	Fully integrated with Quick Ceph Studio	Word processing and imaging are built-in. Compatible with Invisalign, OrthoCAD, SureSmile, i-CAT, OrthoBanc, Ortho Sesame, ScreenPlay, iACT, QuickCeph, TeleVox HouseCalls and T-Link, OrthoInTouch, Smile Reminders, bLink.
Training available	In-office, online	In-office, online	In-office, online
Training fees	Training and installation: $2,500 plus travel expense	Initial training covering basics included with purchase. Additional online training sessions are $75 and last between 1 and 1 1/2 hours.	Depends on number of staff members and number of trainers required
Updates	Online download, semi-annual	Updates are downloaded and installed automatically whenever they are available. The software is updated frequently, and many updates are released each year.	Updates installed automatically (no user action required) four to six times a year

		OrthoPro Software	Quick Ceph Office	topsOrtho™
Popular Features	**Ceph tracing**		✓	✓
	Electronic charting	✓	✓	✓
	Employee time clock			✓
	Fingerprint recognition			
	Imaging	✓	✓	✓
	Inventory			
	Letter-writing	✓	✓	✓
	Mobile device integration	✓		✓
	Payment systems	✓	✓	✓
	Reports	✓	✓	✓
	Scheduling	✓	✓	✓
Special Features		A complete Mac-based orthodontic practice management system that is simple, intuitive, and can be tailored to fit your needs. It uses iPads for remote access or chairside presentation and data entry. Scheduling appointments is fast and flexible, with no codes to memorize.	Automatic appointment reminders via e-mail and text messages. Electronic insurance claims. The company will be adding the following features in future updates: employee time clock, inventory management, and mobile device integration.	Insurance e-filing, 3D tooth chart, iPad check-in, full imaging and cephalometrics, robust multilocation capability