





**Carestream  
Dental**  
carestreamdental.com  
(800) 944-6365

**Cloud9software**  
cloud9.software  
(800) 394-6050

**Dolphin Imaging &  
Management Solutions**  
dolphinimaging.com  
(800) 548-7241

**ICE Health  
Systems**  
icehealthsystems.com  
(800) 292-9726



					
Product name	OrthoTrac	Cloud9software	Dolphin	ICE Health Systems	
Platform	Windows, Mac for workstations	Mac, Windows, Linux	Mac, Windows	Mac, Windows	
Hardware requirements	Server-class Core 2 Duo 2.4 GHz Processor, 2 GB RAM, 10 GB Hard Drive, DVD drive, 10/100 Ethernet Card, USB port	No servers; most modern workstations and tablets	Windows Server 2008 R2. Workstations: Windows 7 SP1. Intel Core i7. Microsoft Office.	No server required. ICE is a fully cloud solution.	
Cost of the software	Contact company	Varies	Contact company	Varies	
Length and cost of service and support agreements	Contact company	Annual. Varies based on practice size.	Annual contract. Fees determined by software.	No additional fee	
Cost to convert data from legacy software	Contact company	\$1,500 per database	Varies	Varies	
Cost to support multiple locations	Contact company	Based on active seats	Included in support fees.	No additional fee per location	
Software compatibility	Windows Server 2008 R2 Standard Edition, Windows 7 Professional or Enterprise 32/64-bit	Gaige, EasyRx, OrthoBanc, Televox, SolutionReach	OrthoBanc, EasyRx, Protected Trust, PayWith-Breeze, Sirona, Planmecca, many more.	Multiple. ICE is highly interoperable.	
Training available	In-office, online	In-office, online, company office	In-office, online, phone	In-office, online	
Training fees	Contact company	\$995/day plus expenses	\$150 to \$5,999	Included	
Updates	Cloud updates automatically online. On-premise updates sent by mail.	Auto loaded; 2 to 3 times per year	Automatically updated via Dolphin Update Service/ Dolphin Cloud.	ICE is a cloud system. Updates are automated and delivered every 2 weeks.	
Popular features	Ceph tracing	X	X	X	
	Electronic charting	X	X	X	X
	Employee time clock	X	X	X	
	Fingerprint recognition			X	
	Imaging	X	X	X	X
	Inventory				
	Letter-writing	X	X	X	X
	Mobile device integration	X	X	X	X
	Payment systems	X	X	X	X
	Reports	X	X	X	X
Scheduling	X	X	X	X	
Special features	Browser-based cloud options run on Citrix; innovative patient engagement tool available including email and text messaging; online review management, SEO, and social media management.	Modules for pediatric dentistry, DSOs, and groups available.	Ortho-pedo; Hummingbird Reports; SMS; analysis tools; cloud.	Third party security audits; interdisciplinary charting and financials; large group functionality; doctor-to-doctor collaborations.	





Information in this guide based on data submitted by product manufacturers. Orthodontic Products strives for accuracy in all data but cannot be held responsible for claims made by manufacturers.

**New Horizons Software Inc**  
nhsoftware.com  
(800) 543-5999

**Oasys CrossFire**  
crossfireop.com  
(800) 528-2978

**Ortho2**  
ortho2.com  
(800) 678-4644

**OrthoChart LLC**  
orthochart.com  
(800) 231-7945





				
Product name	Orthoexec Advanced Series	CrossFire	Edge	OrthoChart/OrthoChart Cloud
Platform	Windows	Mac, Windows	Mac, Windows	Windows
Hardware requirements	Any modern PC. See website for details.	PC, Mac, tablet, or smartphone	No servers needed. Please visit website for details.	Any current Windows computer.
Cost of the software	Varies. New grad discounts.	No charge to anyone opening their first practice.	Packages based on individual needs.	\$1,000 to \$1,500 per user
Length and cost of service and support agreements	\$1,700 annual	Included in monthly cloud fee	First year support and updates included. Annual optional agreement.	Support: \$90/hour; annual fee: \$500.
Cost to convert data from legacy software	\$1,200 to \$1,600	\$1,000 to \$3,000	From \$0 to \$1,995	\$1,000 to \$1,500
Cost to support multiple locations	Included	Included in monthly cloud fee	No additional fee	Cost is based on number of users for entire practice.
Software compatibility	Twain devices, TSYS, Heartland, OrthoBanc, more.	Integrates with most x-ray software; patient portals, ie, TeleVox; credit card processors, ie, TransFirst; and most other third party software.	Many integrations available. Visit website for details.	Vistadent, OrthoCad, Dolphin Imaging, QuickCeph, CliniView, Dimaxis, and VixWin.
Training available	In-office, online	In-office, online	In-office, online	Online
Training fees	Varies	\$799 per day and up	\$80/hr; \$2,850 to \$3,850 training packages.	\$90/hour
Updates	Online multiple times per year; immediate as needed.	Our support team can provide updates or users can update themselves.	Automatic and regular updates.	Updates are usually made available online—at least yearly.
Popular features	Ceph tracing	X	X	
	Electronic charting	X	X	X
	Employee time clock	X	X	X
	Fingerprint recognition		X	X
	Imaging	X	X	X
	Inventory		X	
	Letter-writing	X	X	X
	Mobile device integration	X	X	X
	Payment systems	X	X	X
	Reports	X	X	X
Scheduling	X	X	X	
Special features	OrthoMinder. Customized Visual Assessment designed to your diagnosis and treatment plan.	Automated patient self check-out, InFlow patient portal and web-based patient form submission, templated treatment plans, business and treatment intelligence modules, and much more.	Cloud, personal productivity dashboard, office/patient apps, patient education animations, patient reminders, morphing, pediatric dentistry module.	OrthoChart Cloud, text messaging, e-mailing, credit card processing.

**OrthodonticPractice ManagementSoftware.com**  
 orthodonticpractice.com  
 managementsoftware.com  
 (720) 362-2456

**Quick Ceph Systems Inc**  
 quickceph.com  
 (858) 404-0808

**tops Software**  
 topsortho.com  
 (770) 627-2527

**WaveOrtho**  
 waveortho.com  
 (800) 217-2912

					
Product name	Orthodontic Software	Quick Ceph Office	topsOrtho™	WaveOrtho	
Platform	Mac, Windows; any internet browser. Cloud based.	Mac	Mac	Mac, Window, Cloud	
Hardware requirements	Any internet browser	Any modern Mac running Mac OS 10.8 through 10.11	Mac	Mac OS X 10.10 or higher Windows Server 2008 or 2012 R2 Standard	
Cost of the software	\$79 per month	Contact company	Varies according to needs.	Starting at \$13,250	
Length and cost of service and support agreements	No contract needed. Service and support included.	Monthly and annual service agreements.	Varies according to needs.	Monthly support fee is user based; charged for as long as software is used.	
Cost to convert data from legacy software	Depends on your database. We use MS SQL 2014.	Varies. Based on legacy software.	Varies according to needs.	\$1,500 for data and \$1,500 for finances	
Cost to support multiple locations	One multiple location or one multiple doctor included. Sliding scale for additional locations.	Additional licenses are a one time fee.	Varies according to needs.	No additional cost for multiple locations	
Software compatibility	Any web browser (cloud based)	Vanco and OrthoBanc (payment processors); Change Healthcare (eClaims clearinghouse)	Virtually everything.	Multiple	
Training available	Online	Online	In-office, online	In-office, online	
Training fees	Included in fee	Included	Varies by location. Quote provided on request.	On-site web training: Fee is part of the purchase price. On-site training: \$2,980 for 3 days, includes time and travel.	
Updates	Automatically. It depends on requests for additional functions.	Automatically delivered online. Released roughly every 2 months.	Automatic without user intervention. Multiple updates each year.	Users get updates remotely every 6 to 8 weeks	
Popular features	Ceph tracing	X	X	X	
	Electronic charting	X	X	X	
	Employee time clock		X	X	
	Fingerprint recognition				
	Imaging	X	X	X	X
	Inventory				
	Letter-writing	X	X	X	X
	Mobile device integration	X	X	X	X
	Payment systems	X	X	X	X
	Scheduling	X	X	X	X
Special features	Email/text reminders. Invisalign friendly. Dentistry module. PayPal credit card payments. Check-in, patient flow. Patient portal.	Email and text appointment reminders and patient contact.	100% Real Mac, Apple Authorized Business Solution Provider. Legendary service for elite practices.	Automatic text/email confirmation, recall, no show and birthday notifications. iPad check-in and document signing. Full version of the software on mobile devices and iPad. Comprehensive fee scheduler with payment slider.	

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